BUGSTER

SMART ISSUE TRACKING

Issue Tracking Today

- ▶ Large projects usually have a lot of issues to keep track of

- ▶ Assigning tickets to team members can be difficult and time consuming

- ▶ No centralized understanding of who does what on a project

Introducing Bugster

Our answer to dumb ticket tracking!

Key Features

▶ Quickly track and respond to tickets

▶ Cloud-based Web Client

▶ Minimalistic, easy to use User Interface

▶ Tickets securely stored in the cloud

Intelligent Recommendations

- ▶ Automatically recommend most qualified user to tickets

- ▶ Content-based filtering algorithm

- ▶ Term frequency-inverse document frequency (tf-idf)

Work Faster

- Management spends less time figuring out who can do what

- Team members spend less time figuring out what they can do

- Guarantees the best worker for the issue has been assigned

Product Demo

- ▶ Very early alpha build

- ▶ Only basic ticketing support right now

- ▶ Web design hasn't been completed yet