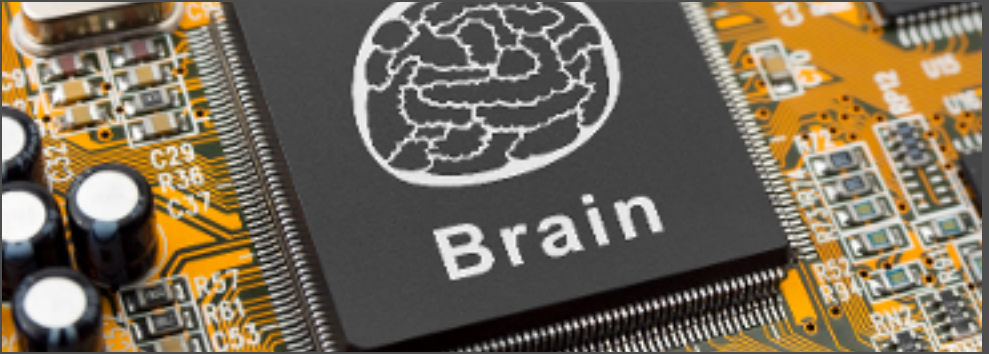


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# BUGSTER

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## ISSUE TRACKING TODAY

In medium and large sized projects, one of the most fundamental challenges is matching tasks with people that have enough domain-specific knowledge to complete them well. Within small groups, an authority such as a sprint manager may be knowledgeable enough to meet with their team and appropriately assign known issues as they arise on a weekly basis. However, issues that transcend the boundaries of these small groups or even the product itself are substantially harder to appropriately assign. Beyond a certain level, there is no centralized understanding of "who knows what," which often causes substantial delays in matching an issue with one or more appropriate assignees. This sometimes causes critical problems to be forgotten entirely.

## WORK SMARTER

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The Bugster system provides a centralized mapping of domain-specific expertise to individuals within an organization. A simple computer-generated list of recommended assignees for an issue will replace circuitous email chains that only find an assignee after weeks or months, if ever. Groups that use Bugster for issue tracking will reap the benefits of a connected, collaborative environment that can quickly respond to problems and changes in requirements as they arise.

**Quickly track and respond to tickets**

**Cuts down on email to figure out who is going to do what**

**Minimalistic, easy-to-use UI for both Desktop and Mobile**

**Innovative recommendation algorithm knows who does what**



# BUGSTER

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