

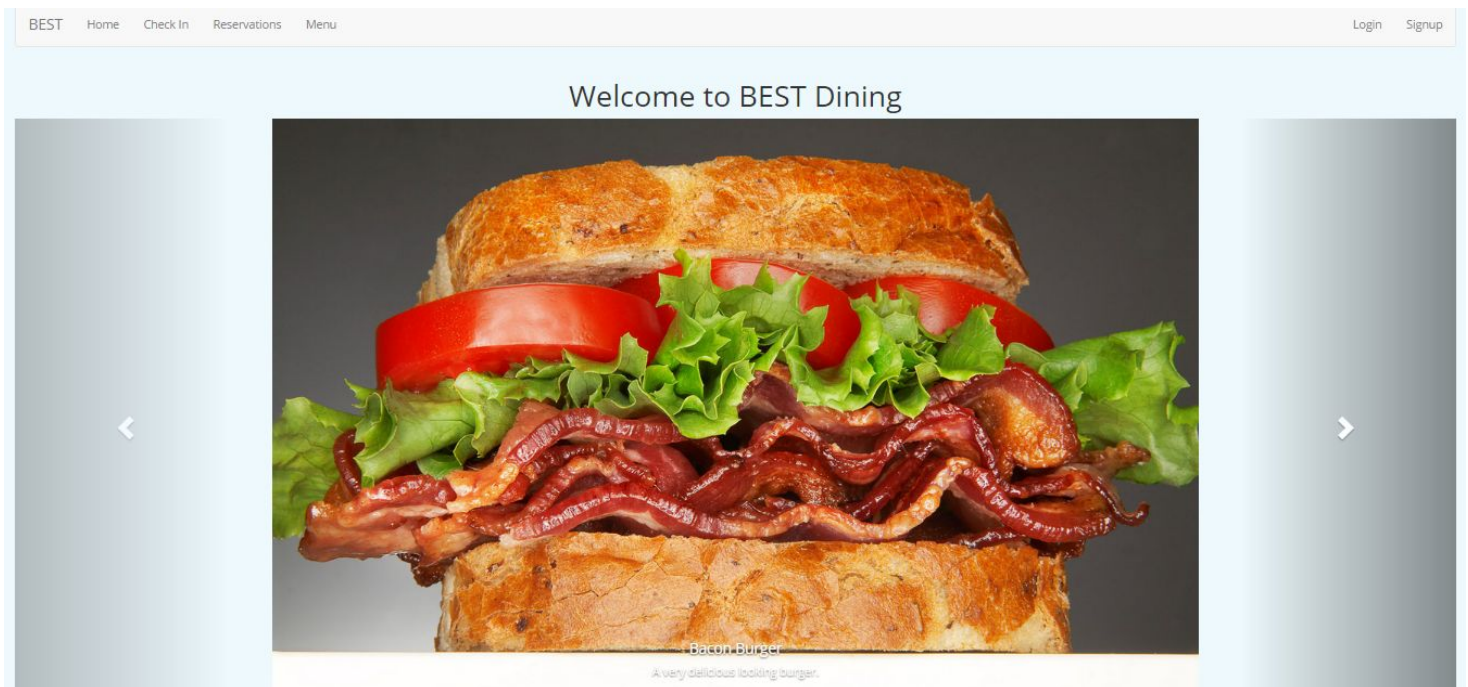
# Product Brochure

February 26, 2017

## Product Overview

### Problem Statement

Restaurants often become disorganized and hectic during lunch rushes and dinner services, resulting in inefficient use of restaurant potential and lower customer satisfaction.



## Product Objectives

BEST-Dining will be able to create a service that will allow restaurants to run a much more smoother environment; prioritizing specific customers for open tables according to party size, time of arrival, and online reservations. The data collected from customers will be stored to establish a stronger relationship between the restaurant and the customers.

## Major Features

- Login/Sign-Up option for customers and waiters to interact with the system.
- Reservation option to avoid lengthy waiting times at busy restaurants.
- Check-In option for waiters to seat customers.
- Ability to browse through the restaurant menu.
- Activate/Deactivate tables to allow faster and optimal seating.
- Allow the customer to contact the waiter with specific tasks/dialogue to their table.