



# **HOW DOES NETFLIX RECOMMEND MOVIES**

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# Recommendation Engine

- Recommendation systems seek to predict the "rating" or "preference" that a user would give to an item.
- Content – based filtering recommends items based on a comparison between the content of the items and a user profile.
- Collaborative filtering filters information by using the recommendations of other people.

# Netflix Input

- Input - the history of star ratings across all the users and all the movies.
- Each data point consists of four numbers: (1) user ID-  $u$ , (2) movie title-  $i$ , (3) number of stars, 1–5, in the rating, denoted as  $r_{ui}$ , and (4) date of the rating, denoted as  $t_{ui}$ .
- Large dataset but only a fraction of users will have watched a given movie.
- The output is, a set of predictions , one for each movie  $i$  that user  $u$  has not watched yet. These can be real numbers, not just integers like an actual rating  $r_{ui}$ . The final output is a short, rank-ordered list of movies recommended to each user  $u$ , presumably those movies receiving  $\geq 4$  or the top five movies with the highest predicted .

# Root Mean Squared Error

- The real test of this mind-reading system is whether user  $u$  actually likes the recommended movies.
- The **Root Mean Squared Error** (RMSE), measured for those  $(u, i)$  pairs for which we have both the prediction and the actual rating. Let us say there are  $C$  such pairs.

$$\text{RMSE} = \sqrt{\sum_{(u,i)} \frac{(r_{ui} - \hat{r}_{ui})^2}{C}}$$

- Smaller the RMSE better the recommender model

# Baseline Predictor Models

- Take the average of all the ratings  $\bar{r}$  and use that as the predictor for all  $\{\hat{r}_{ui}\}$ .
- Lets incorporate two more parameters say  $b_i$  to model the quality of each movie  $i$  relative to the average and  $b_u$  to model the bias of each user  $u$  relative to  $\bar{r}$ ,
- Model of baseline predictor would look like:

$$\hat{r}_{ui} = \bar{r} + b_u + b_i.$$

- Where  $b_u = (\sum_i r_{ui} / M_u) - \bar{r}$

$$b_i = (\sum_u r_{ui} / M_i) - \bar{r}$$

$M_u$  is the number of movies rated by user  $u$ ,

$M_i$  is the number of users who rated movie  $i$

# Neighborhood model

$$\hat{r}_{ui}^N$$

$$d_{ij} = \frac{\mathbf{r}_i^T \mathbf{r}_j}{\|\mathbf{r}_i\|_2 \|\mathbf{r}_j\|_2} = \frac{\sum_u \tilde{r}_{ui} \tilde{r}_{uj}}{\sqrt{\sum_u (\tilde{r}_{ui})^2 \sum_u (\tilde{r}_{uj})^2}}$$

$$\hat{r}_{ui}^N = (\bar{r} + b_u + b_i) + \frac{\sum_{j \in \mathcal{L}_i} d_{ij} \tilde{r}_{uj}}{\sum_{j \in \mathcal{L}_i} |d_{ij}|}$$



# Summary of the algorithm

- Train the baseline predictor by solving the least squares problem.
- Obtain the baseline predictor matrix
- Compute the movie- movie similarity matrix
- Pick a neighborhood size  $L$  to compute neighborhood movies  $L$  for each movie  $i$
- Compute sum of baseline predictor and the neighborhood predictor

# Regularization

- Learning is both an exercise of *hindsight* and one of *foresight*
- Perfect hindsight often means you are simply re-creating history
- Robust learning without overfitting
- Regularization is a common one: add a penalty term that reduces the sensitivity to model parameters by rewarding smaller parameters

$$\text{minimize}_{\{\text{model parameters}\}} (\text{Squared error term}) + \lambda (\text{Parameter size squared}).$$



# Latent Factor Model

- The latent-factor method relies on *global structures* underlying the table.
- One of the challenges in recommendation system design is that the table is both *large* and *sparse*
- We suspect there may be structures that can be captured by two, much smaller matrices.
- Build a low-dimensional model for these high-dimensional data.
- $K$ -dimensional vector  $\mathbf{p}_u$  to explain each user  $u$ 's movie taste. And for each movie  $i$ , we use a  $K$ -dimensional vector  $\mathbf{q}_i$  explaining the movie's appeal. The inner product between these two vectors, is the prediction .



**THE END**